

Auto-Renew

This convenient service automatically renews your eligible materials two days prior to the due date as long as no holds have been placed on them by other customers. Eligible items may be renewed a maximum of 5 times.

FAQs

Will all my items be renewed?

Library items will be automatically renewed as long as no holds have been placed on them by other library customers. Items may be renewed a maximum of 5 times. This includes automatic and manual renewals.

What items are eligible for auto-renew?

Items that are normally available for manual renewal through My Account are eligible for auto-renewal.

What items cannot be auto-renewed?

Items with holds against them and items that have reached their maximum number of renewals will not be auto-renewed.

Will I receive a notification of what has been auto-renewed?

You will only be notified about what has been auto-renewed if you receive email notifications. Change your preference for receiving library notices in My Account.

Will I be notified if an item can't be renewed?

If an item can't be renewed, you will be notified of its due date if you receive email notifications. Change your preference for receiving library notices in My Account.

Can I still renew manually?

Yes. In addition to having auto-renew in place, you will be able to renew online, by phone, or in person as before.

Can I opt out of auto-renew?

No. Auto-renew is a feature that is available to all San Luis Obispo cardholders without exception.