

San Luis Obispo County Library: Confidential Information Policy

The San Luis Obispo County Library does not use its Web site to collect personal information for any purpose other than to respond to a user's request or input, or to complete an online transaction.

The San Luis Obispo County Library does not create individual profiles with the information provided by users of this site, nor does it give such personal information to third parties or private organizations. The City does not track information about individuals and their visits. The information does not identify you personally. Web usage summary statistics are gathered for site management, and other purposes such as assessing what information is of most and least interest, determining technical design specifications, and identifying system performance issues. We automatically collect and store the following information about your visit:

1. The Internet domain (for example, "xcompany.com" if you use a private Internet access account, or "yourschool.edu" if you connect from a university's domain) and IP address from which you access the Libraries Web site;
2. The type of browser and operating system used to access the Libraries Web site;
3. The date and time and duration of the visit;
4. The pages visited;
5. If you link to the Libraries Web site from another Web site, the address of that Web site.

The San Luis Obispo County Library does not collect information for commercial marketing from its Web site. The San Luis Obispo County Library will not send you unsolicited email regarding any commercial offers or advertisements at any time.

If a user chooses to provide the San Luis Obispo County Library with personal information, such as sending an e-mail to a San Luis Obispo County Library employee or by filling out and submitting an online form located on the San Luis Obispo County Library's Web site, the San Luis Obispo County Library may use that information to respond to the user's message and to assist in obtaining information the user may have requested. The San Luis Obispo County Library treats e-mails and submitted online forms the same way it treats letters to a Councilmember or a department.

In order to provide electronic commerce capabilities, the name, address and payment information (if applicable) that the user might provide when using this Web site may be collected, processed and disclosed to complete an online transaction and for record-keeping for such activities as billing, permits, licenses and other business-related purposes.

Cookies or other technology may transfer information from the San Luis Obispo County Library's Web site to your hard disk for record-keeping purposes. Cookies or similar technology can make the Internet more useful by storing information about your preferences on a particular site. The use of cookies or similar technology is an industry standard, and many major Web sites use them to provide useful features for their users. Cookies in and of themselves do not personally identify users, although they do identify a user's computer. Most browsers are initially set up to accept cookies. If you'd prefer, you can set yours to refuse cookies. However, you may not be able to take full advantage of the San Luis Obispo County Library's Web site if you do so.

Notwithstanding the above provisions of this section, information submitted to the San Luis Obispo County Library's Web site may be subject to disclosure to another party pursuant to various provisions of California law, including, but not limited to, the California Civil Discovery Act of 1986 and the California Public Records Act. The San Luis Obispo County Library only shares such information with another government agency if the user's inquiry relates to that agency, to protect the interests of others, to protect and defend the rights or property of the San Luis Obispo County Library or as otherwise provided by law.

